



Recovery Resources for DISASTER AND HUMANITARIAN ASSISTANCE 8/6/2018

Information & Referral Hotline

Lake County Fire Information (800) 325-9604

Lake County Emergency Operations Center

Within Lakeport city limits (707) 263-5683

Outside Lakeport city limits (707) 263-3450

State and Federal Resources

California Board of Equalization www.boe.ca.gov (916) 327-4975

- Questions regarding property taxes.

California Department of Tax Fee Administration <http://cdtfa.ca.gov/> (800) 400-7115

- Questions regarding sales and use, property and special taxes.
- Emergency tax or fee relief is available from the California Department of Tax Fee Administration for business owners and fee payers directly affected by disasters declared as state of emergencies.

California Department of Housing and Community Development <http://www.hcd.ca.gov/codes/>

- Permits for repairs, installation, etc. (916) 255-2501
- Manufactured Homes Registration and Titling (800) 952-8356

California Department of Motor Vehicles <http://www.dmv.ca.gov/portal/dmv> (800) 777-0133

- Replace, free of charge, lost/damaged driver license or ID, vehicle registration and title, disabled placards, license plates & stickers, vehicle disposal paperwork, printed driver records and process a change of address.

California Department of Public Health <http://www.cdph.ca.gov/> (916)650-6416

- Replace Vital Records (916) 445-2686
- Information on health concerns related to disasters

California Department of Veterans Affairs <https://www.calvet.ca.gov/> (916) 653-2547

Services for those with CALVET loans who have suffered damage caused by disaster

- Including evacuation reimbursements.
- Replacement of service records & documents.

California Employment Development Department <http://www.edd.ca.gov/>

(800) 300-5616 (unemployment insurance benefit claims)

(888) 745-2886 (assistance for employers)

- Employment services for job seekers and employers.

- Unemployment benefits for qualified workers who lose their job due to no fault of their own, such as disaster, and potential waivers.
- Employers affected by a state of emergency may request a 60-day extension to file state payroll taxes without penalties or interest.

California Franchise Tax Board www.ftb.ca.gov (800) 852-5711

- Information on filing disaster and casualty losses on a tax return.

California Tribal TANF Partnership (CTTPC) <http://cttp.net/> (707) 263-7534 or (866) 720-TANF (8263)

- Temporary cash assistance for families with at least one Native American child, based on eligibility criteria.

Contractors State License Board www.cslb.ca.gov (800) 321-2752 Disaster Hotline (800) 962-1125

- Information on how to check the license of contractors.
- Guidance on rebuilding after a natural disaster.

Department of Insurance www.insurance.ca.gov (800) 927-4357

- Answer questions about existing insurance policies and coverage provided.

Internal Revenue Service <http://www.irs.gov/taxtopics/tc515.html> (800) 829-1040

- Information on Casualty, Disaster, and Theft Losses and other questions regarding Federal income and payroll taxes.

Social Security Administration www.socialsecurity.gov/agency/emergency/ (800) 772-1213

- Information on applying for Social Security benefits, survivor benefits, expediting delivery of checks due to disaster and replacement of lost social security cards.

U.S. Department of Veterans Affairs <https://www.va.gov/> (800) 827-1000

- Information about VA pension, insurance settlements and general questions.

Women, Infants, and Children (WIC) Supplemental Nutrition Program

www.fns.usda.gov/wic/women-infants-and-children-wic (707) 994-1151 or (707) 263-5253

- Assistance for low to moderate-income pregnant women, new mothers, babies and young children with vouchers for healthy and nutritious food.
- Replacement of vouchers lost/damaged/unavailable due to the fires.

County Resources

Career Point North Bay <http://careerpointnorthbay.org/> (707) 263-0630

- Employment services as EDD's America's Job Center of California
- Veterans Services Office.

Lake County Animal Care & Control / Lake Evacuation & Animal Protection (LEAP)

http://www.lakecountyca.gov/Government/Directory/Animal_Care_And_Control.htm

<https://www.facebook.com/LakeEvacuationAnimalProtection> (707) 263-0278

- Animal rescue and reunification.

Lake County Assessor-Recorder <http://www.co.lake.ca.us/Government/Directory/Assessor-Recorder.htm>

(707) 263-2302

- Real property valuation and tax adjustment.
- Replacement or referral for replacement of lost vital records.

Lake County Community Development

http://www.co.lake.ca.us/Government/Directory/Community_Development.htm (707) 263-2221

- Building and Safety
- Engineering and Inspection
- Code Enforcement
- Planning

Lake County Housing Programs

http://www.lakecountyca.gov/Government/Directory/Social_Services/Programs/Housing.htm (707) 995-3744

- Information on local landlords, property management companies and subsidized housing.

Lake County Public Health <http://health.co.lake.ca.us/> (707) 263-1090

- Information on public health and environmental health.

Lake County Public Services <http://www.co.lake.ca.us/Government/Directory/PublicServices.htm>

(707) 262-1618

- Information about landfills and debris.

Lake County Public Works http://www.co.lake.ca.us/Government/Directory/Public_Works.htm

(707) 263-2341

- Information on roads and water resources.

Lake County Social Services

http://www.lakecountyca.gov/Government/Directory/Social_Services/Programs.htm (707) 995-4200

- Medical and food assistance for qualified individuals, and temporary cash assistance for families with a needy child based on eligibility criteria.
- Online Benefit Application- www.c4yourself.com

Lake County Special Districts http://www.co.lake.ca.us/Government/Directory/Special_Districts.htm

(707) 263-0119

- Information on utilities.

Lake County Veteran's Services <http://www.co.lake.ca.us/Government/Directory/VeteransServices.htm>

(707) 263-2384

- Support for Veterans.

Non Profit Resources

American Red Cross www.redcross.org (844) 221-4160

- Emergency shelters at Middletown High School, Lower lake High School and Kelseyville Middle School.
- Referrals to disaster recovery case managers and disaster recovery resources.

www.lakecountyLAC.com

- Preparation resources including family disaster plans, radio stations in area and tips to build a disaster survival kit.
- American Red Cross Reunification Services (707) 529-2961

California Indian Legal Services www.calindian.org (800) 829-0284 or (916) 978-0960

- Free or low cost legal services to qualified California tribes, tribal organizations and Native American individuals.

Catholic Charities <http://www.srcharities.org/> (707) 528-8712

- Long term case management

Clemmons Event Support Disaster Relief (707) 312-0395

- Showers, first aid, and distribution of donated goods at Austin Park in Clearlake.

Lake Family Resource Center www.lakefrc.org (707) 279-0563 or (888) 485-7733

- Collecting non-perishable items for donation to Red Cross.

Legal Services of Northern California <http://lsnc.info/> (707) 462-1471 or (877) 529-7700

- Legal support for families.

Middletown Community United Methodist Church www.middletownmethodist.org/ (707) 987-9743

- Services and goods as available.

North Coast Opportunities www.ncoinc.org/ (707) 462-1954 or (800) 606-5550

- Accepting donations via website or phone.
- Distribution of donations.
- Case Managers – Lake County (707) 994-2910; Mendocino County (707) 621-8817.
- Food Pantry.

Salvation Army www.gosalarmy.org (707) 995-1128 call for appointment/information.

- Food, clothing, household items based on normal criteria.
- Cool down/fresh air room, games & toys for children to play with.

Mental Health Assistance

American Red Cross 24/7 Disaster Distress Helpline: (800) 985-5990 or text “TalkWithUs” to 66746

- Crisis counseling related to a disaster.

Lake County Behavioral Health http://www.co.lake.ca.us/Government/Directory/Behavioral_Health.htm

(800) 900-2075 (Crisis Line)

- Lucerne North Shore Office (707) 274-9101
- Clearlake South Shore Office (707) 994-7090

Community Peer Support Centers:

- Circle of Native Minds Wellness Center (Lakeport) (707) 263-4880
- The Bridge Peer Support Center (Clearlake) (707) 995-2973
- The Harbor on Main (Lower Lake) (707) 994-5486 (Ages 16-24)

www.lakecountyLAC.com

- La Voz de la Esperanza Centro Latino (Clearlake) (707) 994-4261

Lake Family Resource Center www.lakefrc.org Community Crisis Line: (888) 485-7733

North Bay Suicide Prevention Hotline of Lake County (855) 587-6373

National Suicide Prevention Hotline (800) 273-8255 (TALK)

Sonoma County 2-1-1 (800) 325-9604

- Information on services available in Sonoma and Mendocino Counties.