Response to COVID-19 at Mendocino College

Board of Trustees Meeting
April 15, 2020

Debra Polak,
Vice President of Academic Affairs

Ulises Velasco,
Vice President of Student Services
Chancellor’s Office directs colleges to move instruction online (as much as possible)
- Met with Academic Senate to discuss the move to online instruction

Thu. 12 Mar.

Mon. 16 Mar. – Fri. 20 Mar.
Multiple Canvas and Zoom trainings in person and on ground on main campus and at Centers
Instructors met with classes in person as needed to support students in the move to online and remote instruction

Fri. 13 Mar.
Deans and VPAA met with Science and other challenging classes to move online

Mon. 23 Mar.
All instruction moved online or remote.
Courses Not easily transferred to the online environment

CTE (Welding, Auto, Culinary, Fine Woodworking)

Allied Health—Nursing and Physical Therapy Assistant

Lab Sciences

Theater

Art and Ceramics

Music

English as a Second Language
Library and Centers remained open

Purchased Chromebooks and Identified Students who needed them—have distributed about 60

Math and English labs continue online

Tutoring continues online

Boosted internet to outdoor areas on main campus and at each Center
Faculty are using campus only to access technology and equipment necessary to support online content of their courses, such as lab equipment, video equipment, etc.

Library and Centers are reduced to one or two days per week. Centers are also available by appointment.

Nursing continues to evolve as new guidance comes from the BRN

Cadre of faculty experts in online teaching

Canvas/online teaching trainings full – more than 80 faculty have been through or are completing canvas training.

Have new tools for delivering online education (video tools, Labster, Proctorio)

Evaluating all courses for Distance Education approval
ALL STUDENT SERVICES DEPARTMENTS WERE ALSO PROVIDING SUPPORT REMOTELY BY MARCH 23RD.

INTERDEPARTMENTAL COLLABORATION TO PROVIDE STAFF WITH ACCESS AND TRAINING ON PROVIDING REMOTE SERVICES.

PROGRAMS HAVE REMAINED VIGILANT ABOUT REGULATORY GUIDANCE UPDATES.

KEPT STUDENTS INFORMED OF CHANGING INFORMATION AND AVAILABLE RESOURCES.
All student services offices are utilizing Cranium Café to meet virtually with students. Cranium Café allows for:

- Video Chat
- Screen Sharing
- Record Meetings
- Accessibility Features
- Confidential and Secure
COVID-19 Student Survey

Do you have internet access at home?

- Yes: 90%
- No: 10%

Do you have access to a computer at home?

- Yes: 92%
- No: 8%
COVID-19 Student Survey

Do you need access to the Food Pantry?
- Yes: 89%
- No: 11%

Do you use books on reserve at the Library?
- Yes: 88%
- No: 12%
Support Services: Where we are now

Students identified through the survey are being provided:
- Chromebooks & textbooks (lending library)
- Gift Cards to a grocery store
- We are working on acquiring WiFi Hotspots

Emergency Funds provided by the Mendocino College Foundation

Exploring options for submitting documents remotely

WiFi access from parking lots at all locations

Considering alternatives for commencement ceremony
IT worked quickly to equip staff with laptops and Chromebooks, including setting up VPNs.

The District negotiated with SEIU to set up parameters for working on campus and at home.

Since mid-March we have continued to reduce the amount of activity occurring on campus and other locations.
Summer: classes will be offered online only

Fall: Posting all courses (onground an online). We will keep ourselves informed and be flexible.

We will need to continue to support students with technology.

Silver lining: We are all gaining many new skills, tools and strategies for providing instruction and services for our students.
Heroes of the Transition

- Dave Johnston and the IT department
- Dean Rebecca Montes and the Library staff
- Staff at all three Centers
- Faculty in general
- Janelle Meyers Bird for facilitating and coordinating our communication
- Mendocino College Foundation
- All staff for making a quick transition