



# **Mendocino College**

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## **STRATEGIC DIRECTIONS - 2007**

### **1. Retention**

Increase student retention through, for example, professional development, classroom-based techniques and the enhancement of customer service skills.

### **2. SLOs**

Integrate Student Learning Outcomes into all institutional processes by promoting and enhancing the development, assessment and use of Student Learning Outcomes.

### **3. Communication**

Improve the sharing of information within and among faculty, students, staff, trustees, managers and other community members (for example by the timely posting of planning bodies' minutes in an accessible area; by translating student materials into multiple languages; and through regular reporting to constituent groups by their respective representatives).