Mendocino College

COURSE LEVEL STUDENT LEARNING OUTCOMES

Term Effective:	Fall (Semester)	2008 (Year)
Title:	Serving In The Dining Room *(limit to 50 characters including spaces)*	Course Number: CAM 53
Initiator:	Jim Stuart	Date Submitted: 8/27/2008

Units Min:	2.00	*If this is a variable unit course, then the relationship between units and any difference in expected SLO's should be explained.*
Units Max:	2.00	

Lecture Hours:	2.00 to 2.00	Lab Hours:	0.00 to 0.00	Activity Hours:	0.00 to 0.00

Student Learning Outcomes: *(Enter the SLO's in an outline format. Use the Ctrl + Tab keys to indent for subtopics.)*

Upon completion of the course, the students will be able to:

1. Demonstrate communication and service techniques for excellent customer service and work habits incorporating team-oriented behavior.
2. Apply appropriate table-setting techniques, tableside service, sales and cashiering skills, and a demonstrated awareness of the roles and responsibilities associated with different food service job descriptions.
3. Recognize various aspects of wine service.

SIGNATURES / APPROVALS:

Instructor(s) _____ Signature _____ Date

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